# BEFORE THE FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

### On this the 25th day of September 2018

#### C.G.No:129/2018-19/Guntur Circle

#### Present

Sri. A. Jagadeesh Chandra Rao Sri. A. Sreenivasulu Reddy

Sri. D. Subba Rao

Sri. Dr. R. Surendra Kumar

Chairperson

Member (Finance) Member (Technical) Independent Member

Between

B.Ramesh Reddy, C/o Kamanchi Reddy & Others, Srinivasa Nagar, Rajupalem, Guntur -Dist

Complainant

AND

1.AE/Rajupalem

2.ADE/Piduguralla

3.DE/Macherla

Respondents

## ORDER

- 1. Complainant filed a petition before the Forum regarding Delay in releasing of AGL Services.
- Respondent No. 1, 2 and 3 in their joint written submission to the Forum submitted that the work
  of releasing of services to the complainant was completed by the Respondents on 20.08.2018 in
  all aspects.
- 3. Since Respondents filed a written submission stating that the grievance of the complainant was resolved, accordingly the case is disposed off in favour of the complainant.

DESPATCHED OFFE STR

C.G.No:129/2018-19/Guntur Circle

If aggrieved by this order, the complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063, within 30 days from the date of receipt of this order.

This order is passed on this, the 25<sup>th</sup> day of September 2018.

Sd/-

Sd/-

Sd/-

Sd/-

Member(Finance)

Member(Technical)

**Independent Member** 

Chairperson

Forwarded By Orders

Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter. Copy to the Nodal Officer (Chief General Manager/Operation)/CGRF/APSPDCL/TPT. Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.